

ROLLAND J. MILLER

6343 Valley Ridge Road, Edgewood, NV 94487 ▪ rolland.miller@gpop.net ▪ H: (998) 654-4646

PROGRAM / FIELDING PROCESS MANAGER

“Expert in the Planning, Scheduling, and Management of Tactical Equipment and Communications Systems”

Intuitive, dynamic, results oriented Instructor / Trainer possessing an extensive background in the management and provision of hands-on, and platform instruction in both tactical and garrison environments. Adept in the application of innovative solutions and material resources that result in the design, development, and implementation of large-scale operational procedures to support new equipment fielding and training requirements for clients in both international and domestic forums. (*Communication Systems, Weapons Systems, Transportation Assets*)

Certified Instructor / Trainer - U.S. Government

SECRET SECURITY CLEARANCE – SBI

CORE COMPETENCIES

- Project Management / Control
- Tactical Communication Systems
- Equipment Fielding
- Training Development Programs
- Leadership / Dynamic Team Building
- Tactical / Combat Operations
- Project Plan / Design / Implementation
- Cross-Functional Program Development
- Customer / Client Relations
- Large-Scale Change / Quality Assurance
- Technical Writing / Instructional Guides
- Material Fielding Plans
- Automated Data Management
- Documentation / Historical Records
- Resource Procurement / Allocation
- Information Technology / Implementation
- Logistical Operations / Coordination
- Internal / External Business Relations

BENCHMARKS & MILESTONES

M2A2 ODS-E, M2A3 Bradley Fighting Vehicle NET Instructor

Instructor for users/operators of the Bradley Fighting Vehicle; to include vehicle maintenance, crew live fire, weapons qualification, digital communication, navigation system functions in both classroom and tactical environments.
(JST Systems)

Convoy Live Fire Instructor / Range Safety Officer / Team Leader

Supervised and facilitated the training, logistics, performance, and safe operations of weapons training on live fire range exercises supporting the qualification of 30,000 service members annually, with a staff of 20 cadre personnel.
(U.S. Government – Department of the Army)

Operations Sergeant – Combined Arms Battalion

Recognized by Brigade Commander

“The highest enrollment and graduation rates for Army Leadership Schools and Division Training Programs.”
(Department of the Army)

PROFESSIONAL CERTIFICATIONS / EDUCATION

Bradley Advanced Training Instructor Operator Course (BATS)

TOTAL ARMY INSTRUCTOR TRAINING COURSE – (TAITC)

PROJECT MANAGEMENT PROFESSIONAL (PMP®)

Tactical Certification Course – (TCC)

Unit Conduct of Fire Instructor/Operator Course (UCOFT)

Combative Instructor Course – Level I

Force XXI Battle Command Brigade and Below (FBCB2)

Blue Force Tracker (BFT)

Senior Leadership – NCO Academy (BNCOC)

Bradley Crew Evaluator Course (BCE)

Troy State University

AUTOMATION

Microsoft Office Word®

Microsoft Office Excel®

Microsoft Office PowerPoint®

Database Management Software ▪ Department of Defense - Travel Management System Software
Digital Training Management System (DTMS)

PROFESSIONAL EXPERIENCE

JST Systems, Global

2004-Present

M2A2 ODS-E | M2A3 BRADLEY FIGHTING VEHICLE NET INSTRUCTOR

As one of the most prestigious global defense companies and the 3rd largest European defense company, JST delivers a full range of advanced defense systems in air, land and at sea. Recognized for providing innovative solutions, state of the art electronics, information technology solutions, and technical excellence in over 110 countries.

- Provide coordination assistance and **conduct equipment training for large-scale elements** of Department of Defense units scheduled to deploy
- Facilitate training in both tactical and classroom environments
- Maintain currency and **facilitate training** on subjects ranging from vehicle maintenance, crew live fire exercises, weapons qualifications and specifications, digital communication technology, and navigation systems
- Establish **business and working relationships** with internal and external clients / students
- Organize, document, and maintain student training records in both automated and manual systems
- Create presentations and conduct training for small and large groups
- Generate daily status reports and accountability documentation
- Establish and implement guidelines to promote safe and effective learning environments
- **Enforce compliance with local, state, federal and corporate policies** / regulatory and field manual references
- Apply the principles of Safety, OSHA, HAZMAT and Environmental compliance initiatives

Department of Defense, U.S. Army

1981-2003

OPERATIONS MANAGER / INSTRUCTOR / TRAINER / WRITER

Supporting the personal and professional development of service members engaged in the Security and Defense of the United States and allied forces. Particularly adept in the provision of instruction in tactical, garrison, peacetime and hostile environments through hands-on presentation and facilitation, on a variety of equipment, weapons and communication systems.

- **Trained in excess of 1800 personnel** on the use, operation and maintenance of the M2A3 Bradley Fighting Vehicle
- Team leader for the certification and training of numerous military and civilian instructors engaged in equipment fielding
- Recognized with multiple awards for producing teams effective at exceeding academic expectations and gunnery standards
- Managed the use and **administration of over 42 government travel accounts** with an annual budget of \$3.5M – resulting in the lowest delinquency rate of units assigned to Fort Stewart, GA
- Compiled, prepared and **presented monthly status reports to Executive Staff and Command Groups**
- Mentored, trained, coached and supervised Instructors engaged in the provision of leadership fundamentals, tactical combat operations, and training support services
- Served as subject matter expert on regulations and operational readiness initiatives for assigned elements
- Instrumental in the **Combat Survivability Testing of the Stryker Vehicle Development** Program
- Maintained training data, records and documentation for in excess of 1200 military personnel at a given time
- Accountable for the **Operational Readiness of assigned equipment** and assets valued in excess of \$4M
- Progressive in personal and professional development as indicated by **multiple Instructor Certifications** and continued growth in career development initiatives

References Available Upon Request